

# Senior Analyst

Job ID  
REQ-10027517  
nov 07, 2024  
Inde

## Résumé

This role will be a part of our growing Data & Product Services team, and report to Team Lead – Data & Product and Build and deliver Field Excellence insights as per agreed SLAs (timeliness, accuracy, quality, etc) and drive excellent customer service Services

## About the Role

Location – Hyderabad #LI Hybrid

About the role

766 million lives were touched by Novartis medicines in 2021, and while we're proud of this, we know there is so much more we could do to help improve and extend people's lives.

We believe new insights, perspectives and ground-breaking solutions can be found at the intersection of medical science and digital innovation. That a diverse, equitable and inclusive environment inspires new ways of working.

We believe our potential can thrive and grow in an unbossed culture underpinned by integrity, curiosity and flexibility. And we can reinvent what's possible, when we collaborate with courage to aggressively and ambitiously tackle the world's toughest medical challenges. Because the greatest risk in life, is the risk of never trying!

Imagine what you could do here at Novartis!

This role will be a part of our growing Data & Product Services team, and report to Team Lead – Data & Product Services

Key Responsibilities

- Create and deliver Field Excellence insights as per agreed SLAs (timeliness, accuracy, quality, etc) and drive excellent customer service.
- Design, develop and/or maintain ETL based solutions that optimize field excellence activities based on Country commercial excellence needs through a variety of evolving infrastructure landscape.
- Deliver services through an Agile project management approach with appropriate documentation and communication throughout the delivery of services.
- Maintain standard operating procedures (SOPs), quality checklists that will enable excellent quality outputs

for all outputs within the function.

- Develop and maintain knowledge repositories that collect qualitative and quantitative data of field excellence related trends across Novartis operating markets.

Essential Requirements:

- Experience of at least 4 years in using ETL tools (Alteryx, DataIKU, Matillion etc.)

- Working knowledge of cloud-based platforms like SnowFlake is mandatory.

- At least 4 years' experience in SQL and Excel

- Learning Agility & Ability to manage multiple stakeholders.

Good-to-Have:

- Experience in Pharma datasets.

- Experience in Python or any other scripting language.

Why Novartis

Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: <https://www.novartis.com/about/strategy/people-and-culture>

You'll receive: You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook. <https://www.novartis.com/careers/benefits-rewards>

Join our Novartis Network: If this role is not suitable to your experience or career goals but you wish to stay connected to hear more about Novartis and our career opportunities, Join the Novartis Network here: <https://talentnetwork.novartis.com/network>.

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other.

Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?

<https://www.novartis.com/about/strategy/people-and-culture>

**Join our Novartis Network:** Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up:

<https://talentnetwork.novartis.com/network>

**Benefits and Rewards:** Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

Division

Operations

Business Unit

CTS

Emplacement

Inde

Site

Hyderabad (Office)  
Company / Legal Entity  
IN10 (FCRS = IN010) Novartis Healthcare Private Limited  
Functional Area  
Commercialisation  
Job Type  
Full time  
Employment Type  
Regular  
Shift Work  
No  
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## Accessibility and accommodation

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to [diversityandincl.india@novartis.com](mailto:diversityandincl.india@novartis.com) and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

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