U NOVARTIS

Manager, Analytical Product Services

Job ID REQ-10027508 nov 06, 2024 Inde

Résumé

This role will be a part of our growing Data & Product Services team, and report to Team Lead – Data & Product and Build and deliver Field Excellence insights as per agreed SLAs (timeliness, accuracy, quality, etc.) and drive excellent customer service Services

About the Role

Location - Hyderabad #LI Hybrid

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This role will be a part of our growing Data & Product Services team, and report to Team Lead – Data & Product and Build and deliver Field Excellence insights as per agreed SLAs (timeliness, accuracy, quality, etc) and drive excellent customer service Services

Key Responsibilities:

• Design, develop and/or maintain ETL based solutions that optimize field excellence activities based on Country commercial excellence needs through a variety of evolving infrastructure landscape

• Deliver services through an Agile project management approach with appropriate documentation and communication throughout the delivery of services

• Maintain standard operating procedures (SOPs), quality checklists that will enable excellent quality outputs for all outputs within the function

• Develop and maintain knowledge repositories that collect qualitative and quantitative data of field excellence related trends across Novartis operating markets

Essential Requirements:

• Experience of at least 6 to 8 years in using ETL tools (Alteryx, DataIKU, Matillion etc.) and hands on to cloudbased platforms like SnowFlake is required

• At least 6-8years' experience in SQL and Excel and Learning Agility & Ability to manage multiple partners with 2-4 years of experience in working on Pharma datasets

Why Novartis: Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: <u>https://www.novartis.com/about/strateggy/people-and-culture</u>

You'll receive: You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook. <u>https://www.novartis.com/careers/benefits-rewards</u>

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Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

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Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <u>https://www.novartis.com/careers/benefits-rewards</u>

Division Operations **Business Unit** CTS Emplacement Inde Site Hyderabad (Office) Company / Legal Entity IN10 (FCRS = IN010) Novartis Healthcare Private Limited **Functional Area** Commercialisation Job Type Full time **Employment Type** Regular Shift Work No Apply to Job

Accessibility and accommodation

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to <u>diversityandincl.india@novartis.com</u> and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

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