# **U** NOVARTIS

# **Corporate Communications Manager**

Job ID REQ-10027141 nov 21, 2024 Espagne

## Résumé

Location: Madrid, Spain

About the role:

The Corporate Communication Manager will provide a strategic view, professional advice, support and coordination in activities/relationships for a particular area of external Communications, with a focus on corporate positioning with impact on our Spanish company strategy.

You will deliver a data-driven strategy by leveraging data and analytics for data modeling of the external environment and to predict stakeholder views, needs and behaviors. The role requires building a strong partnership with external media, as well as Patient Advocacy, Public Affairs, Value & Access and other x-functional partners to anticipate external trends and dynamics that inform strategy and proactive engagement.

# About the Role

#### Key Responsibilities:

- Corporate Strategic Positioning: Supports in the design and implements corporate positioning strategy. Coordinates and provides specialized expertise in corporate communications.
- Acts as a strategic partner to the business and creates and supports the implementation of a communication strategies in their own area of expertise, aligned to strategic positioning plan.
- Ensures internal collaboration and aligns with Therapy Area Communications to build coherent internal and external communications plans.
- Builds relationships with TA communications partners and other business partners and/or senior Communications colleagues.
- Develops and updates local narrative, creates innovative communication tools and builds storytelling to align local internal and external messaging.
- Manages agencies and other external vendors to ensure maximum return on investment, operational excellence and business impact
- Stakeholder Engagement: Collaborate with stakeholders (researchers, scientists, marketers, etc.) to identify communication needs and target audiences.
- Digital, Social Media Strategy and Campaign Management: Develops and executes digital communication strategies to reach target audiences effectively. Collaborates with cross-functional teams to ensure consistency across digital channels (websites, social media, email campaigns, etc.).
- Data Analysis and Intelligence: Collect and analyse communication data, including customer feedback, market trends, and competitor insights.

- Identify patterns, correlations, and trends in data to inform strategic planning and creates reports and presentations highlighting data-driven insights for communication optimization.
- Al Integration: Explore and implement Al technologies to enhance communication strategies and processes, including developing tools to boost customer communication and engagement.

#### **Essential Requirements:**

- Bachelor's degree in communications, marketing, data science, or a related field. Advanced degrees preferred. (Master's degree preferred).
- At least a few years in diversified communications or marketing
- Proven experience in Digital Marketing and/or Communications within Health industry and/or HC ecosystem, strategic planning and media relations.
- Proven experience in data analysis, preferably within the science or pharmaceutical industry context.
- Strong knowledge of AI technologies and their application in communications.
- Experience with digital strategy development and campaign management.
- Excellent analytical skills and the ability to translate complex data into actionable insights.
- Proficiency in using data visualization tools and software for reporting purposes.
- Outstanding written and verbal communication skills in Spanish and English, with the ability to present findings and recommendations clearly.
- Strong project management and organizational skills

#### **Desirable Requirements:**

• Familiarity with regulatory guidelines within the science and pharmaceutical sector is a plus.

#### Benefits and rewards:

Read our handbook to learn about all the ways we'll help you thrive personally and professionally:

https://www.novartis.com/careers/benefits-rewards

#### Commitment to Diversity & Inclusion:

We are committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <a href="https://www.novartis.com/about/strategy/people-and-culture">https://www.novartis.com/about/strategy/people-and-culture</a>

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Division Corporate Affairs Business Unit CTS Emplacement Espagne Site Madrid Delegación Company / Legal Entity ES06 (FCRS = ES006) Novartis Farmacéutica, S.A. Functional Area Communications & Public Affairs Job Type Full time Employment Type Regular Shift Work No Apply to Job

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