

Assoc. Dir. DDIT GF SD P&O Analytics

Job ID
REQ-10042340
Mar 03, 2025
India

Resumen

- Senior Specialist for project delivery and/or operations for the P&O Data, Reporting & Analytics area.
- Partner with Business Stakeholders and DDIT Strategic Business Partners for demand analysis, solution proposal/evaluation and project delivery
- Drive operations of systems and applications in scope (both Global and Local) ensuring their stability and integrity and meeting customer service levels.
- Owns and manages business solutions/services delivery vertical at an enterprise level for
- a global sub-domain (business area/sub-capability) of the company across all geographies.

About the Role

Key Responsibilities:

- Define & Execute technology delivery strategy for business systems, platforms and processes for a particular Business domain / Function. Partner with senior business stakeholders and TT Strategic Business Partners for demand
- analysis, solution proposal/evaluation, and funding estimates for operations / projects. Partner with relevant Technology Service/Solutions Delivery teams to ensure that the product and platform strategy balances the sophisticated needs of Key Markets, need for reuse across other priority markets and cost effectively scale at speed to remaining midsize/small markets.
- Ensure on time within budget compliant secure and quality delivery of portfolio for responsible function / service area. Ensure services solutions platforms products are fit for purpose and achieve the desired business value and impact. Run efficient DevOps for platforms, products, or systems ensuring availability and optimal performance for responsible function / service area.
- Establish governance structure for projects, operations, etc. with right stakeholder representation.
- Track, report and deliver against agreed success factors and SLAs/ KPIs for various stakeholders for responsible function / service area. Follow industry trends and emerging practices to drive agility, speed, efficiency, and effectiveness. Ensure the overall user experience is considered when designing deploying new solutions and services.
- Ensure the overall user experience is considered when designing deploying new solutions- services and steady state operations.
- Ensure adherence to Security and Compliance policies and procedures. Execute problem management and drive identification of root causes as well as sufficient prevention of recurrences
- Govern underpinning IT services in the delivery and support of the IT application.
- Manage application lifecycle management, application data consistency, portfolio optimization and continual improvements
- Contribute to transformation initiatives using the latest technology stack

Essential Requirements

Education & Qualifications

- University degree and relevant equivalent experience University Degree and/or relevant experience and professional qualifications

Experience

- Team leadership
- Strong communication and coordination
- Interactions with senior management
- Strategy Development
- People Leadership
- Project Management
- Industry/ Business Exposure
- Proven Ability to Develop trust-based relationships with key regional stakeholders
- Well-developed record of successful relationship management
- Interactions with senior management

Competencies

- Applied Business Insights Business Mindset
- Digital & Technology Savvy Operational Excellence Stakeholder Engagement

Technical / Functional Skills & Knowledge

- IT Strategy & Planning
- IT Solution Architecture
- Audit Methodology: Identifying and Testing Controls for Business Risk
- Demand Planning
- Business Case Development
- Contracting with Stakeholders
- Business acumen and commercial understanding (account management)
- Data reporting
- Knowledge of IT Applications & tools
- Knowledge of IT Infrastructure & systems
- Knowledge of project management models and techniques
- Leveraging technology for business and customer needs
- Knowledge of collaboration across functions/geographies
- Knowledge of relevant tools and systems
- Organizing and planning
- Analyzing stakeholder requirements
- Conceptual / 'Blue sky' thinking
- Relationship building
- Data Management
- Stakeholder management (business & IT, internal & external)

Commitment to Diversity and Inclusion:

Novartis is committed to building an outstanding, inclusive work environment and diverse teams'

representative of the patients and communities we serve.

Accessibility and accommodation

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to diversityandincl.india@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?
<https://www.novartis.com/about/strategy/people-and-culture>

Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up:
<https://talentnetwork.novartis.com/network>

Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

División

Operations

Business Unit

CTS

Ubicación

India

Sitio

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Alternative Location 1

Prague, República Checa

Functional Area

Technology Transformation

Job Type

Full time

Employment Type

Regular

Shift Work

No

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