# **Production Support Engineer**

Job ID REQ-10041301 Feb 28, 2025 Países Bajos

#### Resumen

The purpose of Production Support Engineer is to ensure that the integrity and reliability of the equipment is up to standard. By ensuring that all maintenance activities (Preventive, Corrective and Troubleshooting) are performed and documented according to our GMP and internal guidelines. This ensures a safe and reliable operation of the IDB production equipment.

This role will work directly with the engineering team, and reports to the Engineering Head.

#### **About the Role**

### **Key Responsibilities:**

- Execution of maintenance (with support of vendor in specific fields) in and outside the GMP production area.
  - o Corrective maintenance, including remediation of first-line failures
  - o Preventive maintenance, and helping in the preparation of planned stops
  - o Inspective maintenance, through execution of protocols as specified
  - Calibration, per specified interval including documentation.
- Partner with our manufacturing and quality team to set the right priorities and determine solutions for technical challenges.
- Controlling and administrating the spare parts for the production equipment in alignment with the Maintenance/Reliability Engineer
- Being a key partner in continuous improvement, providing input to equipment modifications and overall process based on maintenance activities (breakdowns, interruptions etc.)
- Supporting validation activities per the defined validation protocols
- Supporting the Maintenance/Reliability Engineer in preparing maintenance interventions
- Develop, revise & review related technical documents (Work-instructions, Job Plans, HECP's etc.)
- · Providing technical training to operators where needed

## **Essential Requirements:**

- MBO+ or HBO degree (Mechanical/ Electrical/ Mechatronic Engineering (MTS)
- Analytical Skills and analytical Trouble Shooting (ATS) approach
- · Good level of English
- Attention to safety, able to work in an organized and structured manner trough protocols and standards
- Attention to detail, ability to look at the process through the eye of the end-user as well as an Engineer

Nice to have/ Desirable Requirements: 2 bullet points maximum (optional)

- Working experience within (pharmaceutical) GMP or isotope manufacturing
- Dutch knowledge

#### **Why Novartis**

Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we

Achieve This? With Our People. It Is Our Associates That Drive Us Each Day To Reach Our Ambitions. Be a Part Of This Mission And Join Us! Learn More Here

https://www.novartis.com/about/strategy/people-and-culture

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Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <a href="https://www.novartis.com/about/strategy/people-and-culture">https://www.novartis.com/about/strategy/people-and-culture</a>

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División

Operations

**Business Unit** 

Innovative Medicines

Ubicación

Países Bajos

Sitio

Baarle Nassau

Company / Legal Entity

NL42 (FCRS = NL042) IDB Holland BV

Functional Area

**Technical Operations** 

Job Type

Full time

**Employment Type** 

Temporary (Fixed Term)
Shift Work
No
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