

Team Lead, Data Services

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India

Resumen

20 years of untapped data waiting to be explored. The digital revolution is changing everything, especially in pharmaceuticals, and Novartis has embraced a bold strategy to drive a company-wide digital transformation. With this mission, we are setting up a Data Services team at Novartis Hyderabad, which would work with the Chief Digital Office, Novartis Business units and industry leading technology partners, to drive the execution of Novartis' data strategy, turning its rich data resources into real strategic assets to drive actionable insights across the organization. This ambition is one of key pillars in the broader digital transformation happening at Novartis to be a 'medicines and data science company.'

About the Role

Location – Hyderabad #LI Hybrid

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Key Responsibilities:

- Manage a team of Data Analysts, Data Stewards and Data Engineering Managers. Drive objective setting, development planning and capability building for your team. Drive operational excellence in resource planning, resource allocation and measuring and reporting financial, performance and quality KPIs.
- Expected to demonstrate strong people and business leadership skills, whilst enabling seamless delivery of data services internal stakeholders within Novartis.
- Delivers requirements of business teams and other internal stakeholders as per agreed SLAs (timeliness, accuracy, quality) and drive excellent customer service.
- Build business and operations strategies for assigned Business units. Build strong engagement with internal customers and drive adoption of Data Services.
- Work with cross-functional service teams to deliver integrated services. Ability to work as individual contributor (in certain capacity) to certain projects as Business Analyst, SME or Project Manager. Delivers services through agile methodology. Drive adoption of Agile methodology in the team

Essential Requirements:

- 9-12 years of hands-on and consulting experience in data management and engineering in a Global data driven organization
- Experience of leading a mid- size data/ technical team (6-8 associates). Experience of running the team operations
- Deep Understanding of Pharmaceutical Commercial, Claims, Supply chain and Managed Markets datasets.
- Understanding of Patient Services with knowledge on Patient Hub services and Patient Journey (Patient Intake, enrollments, retention) is desirable.
- Experience in MDM, Data Quality or Data Governance consulting with knowledge across multiple data domains such as Material/ Products, Vendor, Customer and Finance. Experience of executing large scale, high-impact data management projects or solutions.
- Ability to drive projects on Data Integration, Ingestion and Analytical Data Products
- Good understanding of data modeling (conceptual, logical and physical models)
- Experience on data wrangling including Ingestion, Unification, Anonymization, Search, Master & Meta Data Management and Governance
- Experience in working with ETL process and programming skill for data preparation and analysis
- Foundational understanding of big data ecosystem, knowledge of AWS, Azure stack, GCP would be an advantage.
- Foundational understanding of Data Mesh, Data Fabric, AI/ML and GenAI concepts and agility to learn evolving technologies.
- Proven capability to collaborate, conduct, and lead sessions with Business and IT stakeholders
- Excellent communication and presentation skills with consulting and senior stakeholder engagement experience
- Experience of managing project delivery with Agile/ Scrum methodology

Why Novartis: Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: <https://www.novartis.com/about/strategy/people-and-culture>

You'll receive: You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook. <https://www.novartis.com/careers/benefits-rewards>

Join our Novartis Network: If this role is not suitable to your experience or career goals but you wish to stay connected to hear more about Novartis and our career opportunities, join the Novartis Network here: <https://talentnetwork.novartis.com/network>.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

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Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

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Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to diversityandincl.india@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

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