NOVARTIS

Associate Director of Data, Digital & IT Development

Job ID
REQ-10023901
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Austria

Resumen

As Associate Director of Data, Digital & IT (DDIT) Development for Technical Research & Development (TRD) – Technical Design Expert you will create the detailed IT solution/service design, based on functional specifications to meet quality and performance requirements and technical constraints.

Responsible for detailed design, development, and delivery of system solutions Technical Research and Development Labs. You will engage with global business leaders and leverage the appropriate DDIT teams and Functions to determine requirements and deliver data-driven recommendations to improve efficiency and add value.

About the Role

Major accountabilities:

- Responsible for detailed design, development and delivery of system solutions for Technical Research and Development Lab area, in alignment defined solution architecture and create the detailed process designs necessary to operate the software/service on a day-to-day basis.
- Take accountability for delivery of projects / use cases for a specific business or technology area.
- Lead investigation and troubleshooting on critical Lab application issues, coordinate with different teams to get desired results.
- Ensure designs produced adhere to architectural roadmap and support the development, execution, and operations of software/service.
- Collaborating across boundaries, Project Management, People Leadership, Ability to work and lead (a cross-functional team) in a matrix environment.
- Ensure peer review and sign off detailed designs by business.
- Ensure that detailed designs adhere to solution architecture design (i.e. high level conceptual design) and are traceable to functional as well as non-functional requirements in functional specification.
- Take accountability to ensure adherence with Security & Compliance policies and procedures within Service Delivery scope

Key Performance Indicators

- Successful delivery and operations of standardized IT solutions for the Novartis TRD line functions that are well aligned to the business strategy and global IT Strategy.
- Key performance indicators which are relevant for customer satisfaction are clearly defined, constantly measured, and met.

- User experience and service performance acceptance from end users, measured through end user satisfaction survey "

Essential Experience

- Bachelor's degree in Computer Science, Computer Engineering or related technical discipline or equivalent experience demonstrated
- Several years of experience in working in the Pharma or IT Industry including several years' experience in the Lab IT domain
- Expert technical understanding on Lab Applications such as LIMS and ELN is mandatory. Labware or IDBS, Revvity Signals preferred and Chromatography systems, empower or chromeleon.
- Expert understanding of analysis & design and system architecture concepts.
- Expert understanding of the Lab business processes, drug development experience an advantage
- Expert knowledge of GXP, 21CFR Part 11 and the CSV lifecycle
- Prior working experience in TRD and knowledge on TRD business processes is preferred.
- Ability to solve complex business process / information challenges.

Advantageous Experience

- Working knowledge of Project Management, agile an advantage
- Innovation experience an advantage, including digital innovation projects
- Data Strategy, Data science or data standardization experience an advantage.

Why Novartis:
Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here:
https://www.novartis.com/about/strategy/people-and-culture

You'll receive
You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook.

Commitment to Diversity and Inclusion: Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

Join our Novartis Network:
If this role is not suitable to your experience or career goals but you wish to stay connected to hear more about Novartis and our career opportunities, join the Novartis Network here:
https://talentnetwork.novartis.com/network

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?
https://www.novartis.com/about/strategy/people-and-culture

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https://talentnetwork.novartis.com/network

Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and

professionally: https://www.novartis.com/careers/benefits-rewards

División
Operations
Business Unit
CTS
Ubicación
Austria
Sitio
Schaftenau
Company / Legal Entity
AT33 (FCRS = AT033) Novartis Pharmaceutical Manufacturing GmbH
Functional Area
Technology Transformation
Job Type
Full time
Employment Type
Regular
Shift Work
No
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Associate Director of Data, Digital & IT Development

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