

# Counselor at the Counseling Service

Job ID REQ-10021110 Sep 09, 2024 Suiza

#### Resumen

Location: Basel, Switzerland

Duration: 12 month FTE

Providing support and expert counseling to solve psychological problems, which could pose a threat to the integration of the staff.

### **About the Role**

Your responsibilities include, but not limited to:

- Providing individual counseling to associates with respect to their private, professional and health issues.
- Providing counseling for line managers and HR Business Partners regarding the management of employees with increased short absences, psychosocial, health or disciplinary problems, considering the department-specific environment.
- Conducting situation analyses and assessments (loan petitions, budget analysis) as well as providing recommendations and triage for consultations and treatment in local units and clinics.
- Participating in work and project groups as well taking part in health prevention measures, for example health promotion measures, early detection of issues and dealing with stress, etc.
- Planning and implementation of group counseling. Offering of support to the individual participants afterwards if needed.
- Neutral moderation in the event of conflicts between employees, between teams, between leaders and employees.

What you'll bring to the role:

- Bachelor's degree, ideally gained in Social Work or Psychology.
- Additional training in systemic and / or solution orientated counseling.
- Proficiency in English & German is required, other language is desirable.
- Excellent verbal and written communication skills.
- Relevant experience gained as a counselor, social work or psychologist.

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División

People & Organization

**Business Unit** 

CTS

Ubicación

Suiza

Sitio

Basel (City)

Company / Legal Entity

C028 (FCRS = CH028) Novartis Pharma AG

Functional Area

Recursos humanos

Job Type

Full time

**Employment Type** 

Temporary (Fixed Term)

Shift Work

Nο

Apply to Job

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

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REQ-10021110

# **Counselor at the Counseling Service**

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