

Group Manager, MSL

Job ID REQ-10019981 Sep 05, 2024 Japón

Resumen

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About the Role

Major Accountabilities

- Provide excellent coaching for MSL members to continuously improve actionable insight generation and establish a strong strategic long-term engagement with HCP/HCS. Approximately 50% of the MSL group manager's time should be spent on coaching.
- Collect and generate actionable insights from HCP/HCS/Patients on healthcare ecosystem and treatment landscape both at national and area-specific level, to be incorporated into Novartis launch strategies and tactics
- In collaboration with MSLs and the Medical Lead, creation of field medical strategic and tactical plans (MEEP), aligned with Japan medical franchises and Medical Excellence and Execution. Accountable for execution of plans.
- Create/Drive improved treatment pathways in collaboration with MSLs, Medical Lead and other relevant functions (e.g. V&A, Ecosystem), engaging with National/Local HCP and HCS
- Up-to-date scientific training of field medical team to support timely and robust scientific discussion with HCP/HCS
- Guideline related communication to ensure appropriate positioning and patient access
- Provides holistic view of Japan MSL effectiveness through the development and analysis of KPIs,
 reporting dashboards, and Japan MSL value communications to leadership; communicates Japan MSL value and impact to the broader organization
- Support RC/IIT

Key Performance Indicators

- Quality and quantity of field medical activities and actionable insights
- Voice of Customer feedback on scientific quality of MSL interactions

Customer NPS score in relation to trust and reputation

Education:

Bachelor's degree

Languages:

Japanese, Intermediary English

Experience/Profession al requirement:

- Proven ability to lead and coach MSLs on communication and presentation skills, including ability to effectively communicate medical data/concepts
- Ability to organize, prioritize and work effectively on multifunctional and diversified teams and inspire the team to do the same.
- Preferred People Management experience
- Preferred Experience with agile project management
- Strong logical and strategic thinking capability
- Interpret, communicate and implement medical/scientific strategies to direct reports
- Streamline and provide structure to insight collection process by MSLs

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? https://www.novartis.com/about/strategy/people-and-culture

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International

Business Unit	
Innovative Medicines	
Ubicación	
Japón	
Sitio	
Toranomon (NPKK Head Office)	
Company / Legal Entity	
JP05 (FCRS = JP005) Novartis Pharma K.K.	
Functional Area	
Research & Development	
Job Type	
Full time	
Employment Type	
Regular	
Shift Work	
No	
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r.japan@novartis.com	midcareer-
Job ID	
REQ-10019981	
Group Manager, MSL	
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