NOVARTIS

Digital Workplace Services -Windows Client Engineer

Job ID
REQ-10002177
Nov 08, 2024
República Checa

Resumen

Novartis is unable to offer relocation support for this role: please only apply if this location is accessible for you.

As a Windows Client Engineer, you will be responsible for ensuring the smooth operation, security, and performance optimization of our Windows client infrastructure. The ideal candidate will have a deep understanding of Windows operating systems and extensive experience in managing and troubleshooting Windows client systems in a corporate environment.

About the Role

Responsibilities for this role include, but are not limited to:

- Install, configure, and maintain Windows operating systems (Windows 10, Windows 11) across the organization's client devices.
- Monitor and manage client systems using centralized management tools such as Tachyon, Intune.
- Identify and troubleshoot hardware and software issues, working closely with users to resolve technical problems.
- Implement and maintain security measures, including antivirus, firewall, and encryption protocols.
- Collaborate with cross-functional teams to implement new software or hardware solutions, ensuring compatibility with Windows client systems.
- Create and maintain technical documentation, including system configurations, procedures, and troubleshooting guides.
- Assist in evaluating new technologies and make recommendations for system improvements.
- Provide end-user training and support to ensure understanding and effective usage of Windows client systems.

Commitment to Diversity & Inclusion: :

We are committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

What you'll bring to the role:

- Bachelor's degree in computer science, engineering, or a related field (or equivalent experience). Excellent problem-solving and communication skills.
- Proven work experience as a Windows Client Engineer or in a similar role. In-depth knowledge of

Windows operating systems & Modern provisioning (Autopilot)
- Strong understanding of Active Directory, Group Policy, and system security principles. Experience with centralized management tools such as Microsoft Intune and SCCM.
- Proficiency in scripting languages (PowerShell or similar) for automation purposes. Knowledge of network protocols, TCP/IP, DNS, and DHCP.
- Ability to work independently and collaboratively in a team environment Industry certifications, such as Microsoft Certifications (MCSA, MCSE), are a plus.

Why Novartis?
Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: https://www.novartis.com/about/strategy/people-and-culture

You'll receive:
Monthly pension contribution matching your individual contribution up to 3% of your gross monthly base salary; Risk Life Insurance (full cost covered by Novartis); 5-week holiday per year; (1 week above the Labour Law requirement) ; 4 paid sick days within one calendar year in case of absence due to sickness without a medical sickness report; Cafeteria employee benefit program – choice of benefits from Benefit Plus Cafeteria in the amount of 12,500 CZK per year; Meal vouchers in amount of 105 CZK for each working day (full tax covered by company); Public Transportation allowance; MultiSport Card. Find out more about Novartis Business Services: https://www.novartis.cz/

Join our Novartis Network: If this role is not suitable to your experience or career goals but you wish to stay connected to learn more about Novartis and our career opportunities, join the Novartis Network here: https://talentnetwork.novartis.com/network

Accessibility and accommodation:
Novartis is committed to working with and providing reasonable accommodation to all individuals. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to receive more detailed information about the essential functions of a position, please send an e-mail to and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? https://www.novartis.com/about/strategy/people-and-culture

Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up: https://talentnetwork.novartis.com/network

Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: https://www.novartis.com/careers/benefits-rewards

División
Operations
Business Unit
CTS

Ubicación

República Checa

Sitio

Prague

Company / Legal Entity

CZ02 (FCRS = CZ002) Novartis s.r.o

Alternative Location 1

Hyderabad (Office), India

Functional Area

Technology Transformation

Job Type

Full time

Employment Type

Regular

Shift Work

No

Apply to Job

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List of links present in page

1. https://www.novartis.com/about/strategy/people-and-culture
2. https://talentnetwork.novartis.com/network
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