U NOVARTIS

Sr. Spec. DDIT IES CIS – Private Cloud Engineering

Job ID REQ-10035384 Jan 15, 2025 Czech Republic

Summary

We are seeking a motivated and experienced Sr. Specialist/Engineer to join our Novartis Core Infrastructure Services (CIS) / Engineering team. This role involves supporting continuous improvement in service delivery and operations or developing and maintaining a technology roadmap aligned with the Service Strategy for specific platforms. The successful candidate will perform the deployment, operational health, and lifecycle management of technology solutions, work on designing and deploying technology solutions, and provide L4 support during critical incidents. Additionally, they will automate service deployments and management to foster modern delivery flows such as DevOps and SRE, aiming to deliver efficiency, flexibility, and speed at the lowest aggregate cost.

About the Role

Responsibilities:

- Design and operation of Private Cloud and Infrastructure Services within the Private Cloud Engineering team.
- Provide expert infrastructure support for the Converged and Hyperconverged environment.
- Serve as a hardware consultant and virtualization technical expert for project teams, ensuring the development of new and existing solutions.
- Own individual projects to advance IT infrastructure initiatives.
- Offer support and mentoring to colleagues.
- Continuously improve processes, propose automations, and enhance cloud integration.
- Contribute to best practices and overall performance improvement.
- Negotiate technical infrastructure solutions with providers.
- Maintain stable compliance and security, measured by availability, performance, and capacity metrics.
- Ensure responsiveness and speed of recovery for critical incidents/issues.
- Promote automation-led, programmable infrastructure, and platform services.

Your experience:

- Extensive knowledge of virtualization platforms and containers, with a strong understanding of vendorprovided hardware solutions suitable for application owners.
- Proficient in OpenShift and SAN Storage technologies (Hitachi, Brocade).
- Skilled in IT infrastructure scripting, monitoring, and operations tools.
- Comprehensive understanding of hypervisor alternatives with hands-on experience.
- Familiar with GxP standards and capable of producing necessary documentation (AH, FS, DS, IQ, OQ).
- Fluent in English (written and verbal)
- Demonstrated experience in IT Infrastructure, Service Management, and Technology.

- Expertise in development/deployment, Project/Vendor/Risk Management.
- Strong integration knowledge and hands-on experience with AWS/Azure.
- Experience working with SAN/LAN network.
- Logical reasoning and analytical thinking capabilities.
- Hands-on experience with containers and their integration with virtualization products.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?

https://www.novartis.com/about/strategy/people-and-culture

Commitment to Diversity & Inclusion:

Novartis is committed to building an outstanding, inclusive work environment and diverse team's representative of the patients and communities we serve.

Join our Novartis Network:

Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up: <u>https://talentnetwork.novartis.com/network</u>

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Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <u>https://www.novartis.com/careers/benefits-rewards</u>

Division Operations **Business Unit** CTS Location **Czech Republic** Site Prague Company / Legal Entity CZ02 (FCRS = CZ002) Novartis s.r.o **Functional Area Technology Transformation** Job Type Full time **Employment Type** Regular Shift Work

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