

# Manager, Analytical Product Services

Job ID  
REQ-10027508  
Nov 06, 2024  
India

## Summary

This role will be a part of our growing Data & Product Services team, and report to Team Lead – Data & Product and Build and deliver Field Excellence insights as per agreed SLAs (timeliness, accuracy, quality, etc.) and drive excellent customer service Services

## About the Role

Location – Hyderabad #LI Hybrid

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This role will be a part of our growing Data & Product Services team, and report to Team Lead – Data & Product and Build and deliver Field Excellence insights as per agreed SLAs (timeliness, accuracy, quality, etc) and drive excellent customer service Services

### Key Responsibilities:

- Design, develop and/or maintain ETL based solutions that optimize field excellence activities based on Country commercial excellence needs through a variety of evolving infrastructure landscape
- Deliver services through an Agile project management approach with appropriate documentation and communication throughout the delivery of services
- Maintain standard operating procedures (SOPs), quality checklists that will enable excellent quality outputs for all outputs within the function
- Develop and maintain knowledge repositories that collect qualitative and quantitative data of field excellence related trends across Novartis operating markets

### Essential Requirements:

- Experience of at least 6 to 8 years in using ETL tools (Alteryx, DataIKU, Matillion etc.) and hands on to cloud-based platforms like SnowFlake is required
- At least 6-8years' experience in SQL and Excel and Learning Agility & Ability to manage multiple partners with 2-4 years of experience in working on Pharma datasets

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Division

Operations

Business Unit

CTS

Location

India

Site

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

Marketing

Job Type

Full time

Employment Type

Regular

Shift Work

No

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