

# Sr. Spec. DDIT IES Projects

Job ID  
REQ-10025113  
Oct 10, 2024  
India

## Summary

Lead and manage Projects of all medium complexity within the IES Infrastructure and M&A Programs. Directly manage projects (PM) from start-up to completion, including change management. Plan and organize projects , establish project governance models and staffing profiles.

## About the Role

### Project Focus

- Directly manage projects (PM) from start-up to completion, including change management.
- Plan and organize projects , establish project governance models and staffing profiles. Develop project Key Performance and Success Measures (KPIs).
- Responsible for achieving the project objectives.
- Manage quality, timeliness and cost of the project deliverables.
- Maintain control over the projects status including updating of the Portfolio Management Tool (UBM SNOW)
- Manage all aspects of project expenditure and budget including CARs, Purchase Orders, financial status reporting etc
- Overall Stakeholder management.
- Ensure all Infrastructure services are delivered in accordance with agreed Service Level Agreements and agreed Project Plans.
- Create/maintain master project plan
- Develop/maintain all required project documentation
- Provide monthly forecasts for projects, ensure actuals are booked on time and a current financial overview is maintained.

### Staffing Focus

- Acquire internal and/or external resources to accomplish project objectives.
- Lead and manage project resources

### Risk Management, Reporting and Communications Focus

- Identify, manage and remediate project risks and issues
- Ensure appropriate involvement of project Steering Committees including status reporting and resolution of escalated issues
- Manage escalations with various internal support groups (e.g. service lines) and external service providers (e.g., PMaaS).

- Report project status through defined IMA / IES channels.

### **Compliance/Quality Focus**

- Ensure compliance to the Novartis project methodology (ICE), GxP and other IES / Novartis processes and procedures (where applicable).

### **IES IMAP Focus**

- Collaborate with selected strategic partners capable of providing strong Connectivity Services expertise.
- Share best practices and collaborate within various IES / IMAP Domains in the development of best practices and Standard Operating Procedures (SOPs) (Project focus (best practices) and Departmental Focus (e.g. SOPs.)

### **Domain Specific**

- Understand (project related) Critical Success Factors for key Domain customers - align activities to ensure successful achievement of these.
- Understand current and future direction of the Connectivity domain and ensure all project needs are addressed appropriately. Deep understanding of business value achieved for all domain projects (customer centricity).

In addition to accountabilities listed above in Job Purpose:

Responsible for managing projects to provide IT solutions. This role gives the project team directions and maintains control of progress, quality and budget.

- Manages and represent the project from start-up to completion.
- Plans and organize the project, allocate internal and/or external resources to accomplish project tasks.
- Leads the project staff.
- Assumes responsibility for achieving the project objectives.
- Manages quality, timeliness and cost of the deliverables.
- Maintains control over the project's status and budget.
- Reports project status and issues where help is needed to the Steering Committee.
- Complies to the Novartis project management methodology ("ICE") and GxP where applicable.

Responsibility for managing an IT service provider's budgeting, accounting and charging requirements.

- Examines and reports on value for money on all major activities, projects and proposed expenditure items for IT.

Ensures available Capacity for the demand, and ensures up to date Resource Management Database and Resource Management Process

- Ensures identification of appropriate resource requirements for allocated Projects.
- Develops and manages the overall Resource plan for allocated Projects.
- Ensures that adequate resources are available at the appropriate levels of capacity to meet the demand.

### **KEY PERFORMANCE INDICATORS/MEASURES OF SUCCESS**

- Satisfaction of key customers of the Cloud & Infrastructure domain (e.g., service lines).
- Cloud & Infrastructure projects successfully delivered on time, on budget, on quality, on value consistent with Novartis standards/regulations and fully aligned with IES IMA strategy.

- Adhere to defined management and delivery processes for IT projects and other Policies relevant to the project scope
- Actively engage in collection and performing of lessons learned to improve knowledge and processes in IMAP team
- Multi Rater feedback and or end of project surveys

## EXPERIENCE

- Around 10 to 12 years of experience in IT Project Management – with a proven track record of leading multinational, multicultural infrastructure projects on time, quality and budget
- Good awareness of Cloud & Infrastructure Technologies / End User computing projects / Office IT projects
- Managing Infrastructure projects using Agile – Scrum / Kanban / Waterfall

## Languages :

- English.

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Division

Operations

Business Unit

CTS

Location

India

Site

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

Technology Transformation

Job Type

Full time

Employment Type

Regular

Shift Work

No

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