

# Operational Excellence Business Partner

Job ID  
REQ-10023340  
Sep 24, 2024  
Malaysia

## Summary

About this role:

Location: #LI-Hybrid

The Operational Excellence Business Partner will be responsible to coordinate business performance and project performance measurements for the Singapore Large Molecule manufacturing plant. Lead performance improvement initiatives, facilitating implementation of best practices and standardization. This role will be remote but the associate must be willing to travel to Singapore frequently.

## About the Role

### Your Responsibilities:

### Your responsibilities include, but not limited to:

Business and project performance measurement

- Support performance tracking of site (KPI consolidation)
- Support Site OpEx maturity assessments

Improvement initiatives and best practices / standardization

- Identify best practices through performance and data analysis
- Co-facilitate workshops and provide coaching to identify process improvement opportunities
- Lead and drive OpEx projects execution

Operational Excellence capability

- Drive OpEx awareness / culture building within Novartis Operations
- Support Preparation / standardization / execution of OpEx trainings based on customer needs
- Support Site with OpEx knowledge (use of tools, statistics, etc.)
- Foster an environment that enables the most efficient and effective work processes to achieve continuous quality and productivity improvements for Novartis Operations
- Work within the organization at all levels utilizing a very "hands-on" approach for creating value and buy-in as a lead change driver

## Strategic programs

- Collaborate with global, local and external stakeholders to develop the program
- Define scope of work and defines rollout timelines and task owners
- Govern implementation

## Simplification / Automation of Site processes and systems

- Analyse Site processes with data collection and analytics
- Create solutions with best fit technology applications
- Apply appropriate digitalization tools wherever applicable
- Govern the implementation plan

## What you'll bring to the role

- Minimum 2 year experience manufacturing/operations management experience
- Minimum university degree in technical or business discipline, science or medicine
- Certified Lean 6-Sigma Green Belt, Black Belt desirable
- Advanced English and proficient in site local language
- Cultural awareness and sensitivity; ability to network and communicate with all levels of the organization.
- Broad understanding in the principles and methods of medicine manufacture and GMP attained in a manufacturing environment
- Strong communication skills
- Ability to be flexible, adapt to change and ability to work in an ambiguous environment

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other.

Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?

<https://www.novartis.com/about/strategy/people-and-culture>

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Division

Operations

Business Unit

Innovative Medicines

Location

Malaysia

Site

Johor

Company / Legal Entity

MY01 (FCRS = MY001) Novartis Corporation (Malaysia) Sdn. Bhd. (19710100054)

Alternative Location 1

Selangor, Malaysia

Functional Area  
Technical Operations  
Job Type  
Full time  
Employment Type  
Regular  
Shift Work  
No  
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