

# Associate Director, QC IT Technical Solution Delivery

Job ID  
REQ-10022213  
Oct 18, 2024  
Slovenia

## Summary

You can be key part of the team that is driving and implementing Digital strategy for QC area therefore impacting large user population to enable them to perform their work in laboratories more efficiently and with improved user experience!

The Associate Director QC IT Solution Delivery will be joining Quality IT Global Team and will be responsible for supporting delivery and operations of IT applications which enable the Quality Control laboratories across all Novartis Operations sites. In this role, you will work to enable delivery, implementation, and operational support of IT applications within the QC and AS&T area for Novartis Operations & Quality.

## About the Role

Your key responsibilities:

- As part of the Global IT team supporting delivery and operations of laboratory applications, drive solution delivery and implementation of IT applications as standards for Novartis Operations laboratories.
- Partner with Novartis Quality Control personnel to understand the needs and priorities of the business, and to deliver the best solutions possible to meet the needs of the end user.
- Coordinate, prioritise, and create deliverables as part of the project implementation team, in alignment with goals and objectives set by management.
- Day-to-day support and engagement with external teams supporting the delivery and operations of the laboratory applications.
- Support design and implementation of processes and supporting system solutions within a highly complex QC area
- Pro-actively seek to identify and communicate risks, challenges, opportunities for improvement.
- Share learnings and experiences across teams, with a view to implementing best practices for Novartis operations.
- Identify, shape and (together with business stakeholders) prioritize technology enhancements for QC-IT systems
- Work to support, maintain, and enhance QC-IT applications such as Empower, Labware, Binocs, Tetrascience, LabX, Moda, and others.
- Support future Digital strategy and long-term roadmap in QC and AS&T area for NTO & Quality

EDUCATION & EXPERIENCE

- Bachelor university degree or higher
- At least 10 years experience in Quality Control area (QC IT Application Experience)

### For Slovenian

Lahko ste ključni del ekipe, ki vodi in izvaja digitalno strategijo za področje QC, s čimer vpliva na veliko populacijo uporabnikov, da jim omogoči učinkovitejše in izboljšano uporabniško izkušnjo opravljajo svoje delo v laboratorijih!

Poslovni analitik – nadzor kakovosti se bo pridružil globalni ekipi za kakovost IT in bo odgovoren za podporo dostavi in delovanju IT aplikacij, ki omogočajo laboratorije za nadzor kakovosti na vseh lokacijah Novartisovih operacij. V tej vlogi boste delali na omogočanju dostave, implementacije in operativne podpore IT aplikacij na področju QC in AS&T za Novartis Operations & Quality.

Vaše ključne odgovornosti:

- Biti globalne IT ekipe, ki podpira dobavo in delovanje aplikacij za nadzor laboratorijskih instrumentov (npr. LabX, EndoScan, Spectrum, Empower itd.), spodbuja dostavo rešitev in implementacijo IT aplikacij kot standardov za Novartisove operacijske laboratorije.
- Sodelovati z osebjem za nadzor kakovosti Novartis, da boste razumeli potrebe in prednostne naloge podjetja ter zagotovili najboljše možne rešitve za zadovoljevanje potreb končnega uporabnika.
- Usklajevati, razvrščati prednostne naloge in ustvarjati rezultate kot del skupine za izvajanje projekta, v skladu s cilji in cilji, ki jih je določilo vodstvo.
- Vsakodnevna podpora in sodelovanje z zunanjimi ekipami, ki podpirajo dostavo in delovanje laboratorijskih aplikacij.
- Podpora načrtovanju in implementaciji procesov ter podpornih sistemskih rešitev na zelo kompleksnem področju QC
- Proaktivno si prizadevati prepoznati in sporočiti tveganja, izzive, priložnosti za izboljšave.
- Deliti spoznanja in izkušnje med skupinami z namenom izvajanja najboljših praks za poslovanje Novartisa.
- Prepoznati, oblikujte in (skupaj s poslovnimi deležniki) prednostno razvrstite tehnološke izboljšave za sisteme QC-IT
- Delati na podpori, vzdrževanju in izboljšanju aplikacij QC-IT, kot so Empower, Labware, Binocs, Tetrascience, LabX in druge.
- Podpora prihodnji digitalni strategiji in dolgoročnemu načrtu na področju QC in AS&T za NTO in kakovost

Kaj nudimo:

Konkurenčen plačni paket, dinamičen način dela, ki vključuje delo na terenu, pokojninsko shemo, shemo nagrajevanja in priznanja dosežkov, razširjeni program promocije zdravja na področju telesnega, duševnega in družbenega počutja (Polni življenje), delo v družini prijaznem okolju ter dogodke, neomejene priložnosti za učenje in razvoj.

Zakaj Novartis?

Naš namen je soustvarjati medicino za izboljšanje in podaljševanje življenja ljudi, naša vizija pa je postati najbolj cenjeno in zaupanja vredno farmacevtsko podjetje na svetu. Kako lahko to dosežemo? S pomočjo naših ljudi. Prav naši sodelavci nas vsak dan spodbujajo, da dosežemo svoje ambicije. Postanite del te misije in se nam pridružite! Več na spodnji povezavi: <https://www.novartis.com/about/strategy/people-and-culture>

Predani smo raznolikosti in vključenosti

Novartis si prizadeva ustvariti izjemno, vključujoče delovno okolje in oblikovanje raznolikih timov, saj ti predstavljajo naše bolnike in skupnosti, ki jih oskrbujemo.

Pridružite se naši mreži Novartis: V kolikor se ne prepoznate v zgornjem opisu delovnega mesta, vas vabimo, da se vpišete na spodnji povezavi v Novartisovo bazo talentov saj lahko tako vašo vlogo upoštevamo za podobne pozicije v prihodnosti: <https://talentnetwork.novartis.com/network>

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

**Join our Novartis Network:** Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up: <https://talentnetwork.novartis.com/network>

**Benefits and Rewards:** Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

Division

Operations

Business Unit

CTS

Location

Slovenia

Site

Ljubljana

Company / Legal Entity

SI19 (FCRS = SI019) Novartis farmacevtska proizvodnja d.o.o.

Alternative Location 1

Barcelona Gran Vía, Spain

Alternative Location 2

Dublin (NOCC), Ireland

Functional Area

Technology Transformation

Job Type

Full time

Employment Type

Regular

Shift Work

No

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