

# Solution Design Manager

Job ID  
REQ-10019875  
Sep 03, 2024  
India

## Summary

The Solution Design Manager is a visionary, creative-thinker, and business analyst, accountable for designing, describing, and driving implementation that bridges the gap between business problems and technology solutions for PSP.

He / she has high business acumen, curiosity, and cutting-edge technical insights and is not limited by industry boundaries. A problem solver by nature, he / she plays a critical role in defining and enabling change for business success and retain responsibility for industrializing transformative solutions into standard operating practice.

## About the Role

### Major accountabilities:

- Translate business challenges into value-adding products, services, and customer experiences in a fast paced, agile manner from a vision through to successful implementation within their Product lines
- Influence stakeholder thinking and challenge status quo by leveraging experience, observations, industry trends, standard methodologies, leading technology, and process improvement ideas to deliver superior business value
- Responsible for managing technology/engineering teams, and other internal/external partners in the re-engineering of processes and building supporting, customer-focused solutions technology solutions
- Establish specification development process, to translate business requirements into solution specifications, associated with metrics/KPI measures of success
- Develop algorithms for precision targeting, testing, and implementing these algorithms in scalable methods. Measure and optimize the quality of those algorithms over time
- Engage with business partners, and engineering teams to develop project timelines, key milestones, and communication plans for their Product
- Plans and contributes to the execution and testing of analytics applications, including validation/UAT of analytics solution, training materials and user guides
- Execute and coordinate projects with a focus on vision through ambiguity, superior written and verbal communication, strong change management practices
- Practice agile execution and design thinking methodologies / user journey mapping alongside robust project management and cross-functional collaboration
- Contribute to innovative solution designs to accelerate Clinical trials feasibility journey
- Work directly with Design Director and Designers and expedite transformative solutions/Proof of Concepts implementation

**Key performance indicators:**

- Value of operations and solution led initiatives successfully delivered and transferred to operational business functions based on measurable improvement in productivity, speed, or quality with focus on accelerating average trial cycle time
- Successful implementation of improvements as measured by durability of changes and delivery against expected efficiency and productivity targets

**Minimum Requirements:****Work Experience:**

- Life science or pharmaceutical industry experience
- Critical Negotiations
- Collaborating across boundaries
- Operations Management and Execution
- Operate autonomously in a dispersed, complex, matrixed organization

**Skills:**

- Advanced Analytics
- Clinical Trials
- Data Management
- Negotiation Skills
- Process Improvement
- Project Management
- Project Planning
- Vendor Management

**Languages :**

- English

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other.

Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?

<https://www.novartis.com/about/strategy/people-and-culture>

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Division

Development

Business Unit

Innovative Medicines

Location

India

Site

Hyderabad (Office)

Company / Legal Entity  
IN10 (FCRS = IN010) Novartis Healthcare Private Limited  
Functional Area  
Research & Development  
Job Type  
Full time  
Employment Type  
Regular  
Shift Work  
No  
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Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

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