

# Manager, Analytical Product Services

Job ID REQ-10019063 Oct 17, 2024 India

## **Summary**

This role will be a part of our growing Data & Product Services team, and report to Team Lead – Data & Product and Build and deliver Field Excellence insights as per agreed SLAs (timeliness, accuracy, quality, etc) and drive excellent customer service Services

#### **About the Role**

Location - Hyderabad #LI Hybrid

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This role will be a part of our growing Data & Product Services team, and report to Team Lead – Data & Product and Build and deliver Field Excellence insights as per agreed SLAs (timeliness, accuracy, quality, etc) and drive excellent customer service Services

#### **Key Responsibilities:**

- Design, develop and/or maintain ETL based solutions that optimize field excellence activities based on Country commercial excellence needs through a variety of evolving infrastructure landscape
- Deliver services through an Agile project management approach with appropriate documentation and communication throughout the delivery of services
- Maintain standard operating procedures (SOPs), quality checklists that will enable excellent quality outputs for all outputs within the function
- Develop and maintain knowledge repositories that collect qualitative and quantitative data of field excellence related trends across Novartis operating markets

#### **Essential Requirements:**

- Experience of at least 6 to 8 years in using ETL tools (Alteryx, DataIKU, Matillion etc.) and hands on to cloud-based platforms like SnowFlake is required
- At least 6-8years' experience in SQL and Excel and Learning Agility & Ability to manage multiple partners with 2-4 years of experience in working on Pharma datasets

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Division

Operations

**Business Unit** 

**CTS** 

Location

India

Site

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

Marketing

Job Type

Full time

**Employment Type** 

Regular

Shift Work

No

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