

# Assoc. Director, Technical Solution Delivery, Global Clinical Operations

Job ID  
REQ-10018830  
Mar 10, 2025  
India

## Summary

In this role you will create the detailed Data Digital & IT (DDIT) solution/service design, based on functional specifications to meet quality and performance requirements and technical constraints. You will be responsible for detailed design, development, code review and delivery of system solutions

## About the Role

### Key Responsibilities:

- Responsible for detailed design, development and delivery of system solutions for a specific business or technology area in alignment defined solution architecture and create the detailed process designs necessary to operate the software/service on a day to day basis
- Take accountability for technical delivery of projects/use cases for a specific business area
- Ensure that detailed designs adhere to solution architecture design (i.e. high level conceptual design)
- Ensure designs produced adhere to architectural roadmap, support the development, execution and operations of software/service and are traceable to functional as well as non-functional requirements in functional specification.
- Provide comprehensive and authoritative technical guidance and ownership on a wide range of aspects within the area of project execution to influence internal and/or external stakeholders. Ensure the overall user experience is considered when designing new solutions and services
- Take accountability to ensure adherence with Security and Compliance policies and procedures within Service Delivery scope. Individual contributor with responsibility for high to medium sized complexity of projects

### Role Requirements

- Bachelor's degree in Computer Science, Computer Engineering or related technical discipline or equivalent experience demonstrated experience
- 12+ years of experience with expert understanding and proven track record in analyzing business processes, architecting, designing, developing and integrating complex, cross-divisional end to end technical solutions with large data volumes.
- Should have a background in programming and solution design. Exposure to a wide range of technologies is preferred. Experience in integrating or implementing Commercial off-the-shelf products
- Excellent verbal and written communication skills with ability to interact with senior IT and business

stakeholders. Ability to effectively convey complex technical concepts to a non-technical audience.

- Self-starter with ability to work autonomously in a highly matrixed and multi-cultural environment, taking full ownership of deliverables.
- Experience in highly regulated environments, ideally in the Pharma industry, including on Computer System Validation. Experience working in Agile Scrum teams

### **Why Novartis:**

Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: <https://www.novartis.com/about/strategy/people-and-culture>

You'll receive: You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook. <https://www.novartis.com/careers/benefits-rewards>

### **Commitment to Diversity and Inclusion:**

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

### **Accessibility and accommodation**

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to [diversityandincl.india@novartis.com](mailto:diversityandincl.india@novartis.com) and let us know the nature of your request and your contact information. Please include the job requisition number in your message

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Division

Operations

Business Unit

CTS

Location

India

Site

Hyderabad (Office)

Company / Legal Entity  
IN10 (FCRS = IN010) Novartis Healthcare Private Limited  
Functional Area  
Technology Transformation  
Job Type  
Full time  
Employment Type  
Regular  
Shift Work  
No  
[Apply to Job](#)  
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