

# Sr. Spec. Cloud Infrastructure Solution Delivery - Global Drug Development

Job ID  
REQ-10013778  
Sep 03, 2024  
Mexico

## Summary

-Specialist for project delivery and/or operations in the given business sub -capability. -Partner with Business Stakeholders and DDIT Strategic Business Partners for demand analysis, solution proposal/evaluation and project delivery -Drive operations of systems and applications in scope (both Global and Local), ensuring their stability and integrity and meeting customer service levels.

## About the Role

### Major accountabilities:

- Create and lead solution designs for internal customers and help scoping of requirements to meet business needs.
- Develop project rationale and perform scoping assessments to determine feasibility of projects
- Will be required to interact with various stakeholders at the business functional level and provide assistance on any infrastructure-related issues in collaboration with teams.
- Understand the business requirements, design and deliver end-to-end infrastructure solutions as per Novartis Infrastructure standards
- Proficiency on AWS services like EC2, VPC, S3, RDS, Lambda, CloudFront, EBS, EFS, ASG, IAM, ELB, Data sync, Route53, EKS, ECS etc.,
- Ensure overall user experience is taken into account when designing and deploying new solutions and services
- Ensure implemented solutions are according to specifications and fit for purpose
- Ensure designs produced adhere to architectural roadmap and support the development, execution and operations of software/service.

### Key performance indicators:

- Delivery on agreed KPIs including business impact -Launch of innovative technology solutions across Novartis at scale -Business impact and value generated from DDIT solutions -Adoption and development of Agile Productization and DevOps practices -Operations stability and effective risk management - Feedback on customer experience -Applications adherence to ISC requirements and are audit ready.

### Minimum Requirements:

#### Work Experience:

- Candidate with bachelor's degree and around 10 yrs. experience with strong technical background
- Proven experience as an AWS Solution Architect and DevOps, preferably within the life sciences industry

- Experience in infrastructure architecture and design of complex, hybrid infrastructure solutions including PaaS, IaaS and on premises datacenter.
- Must be able to work on large and complete projects in matrix environment covering wider spectrum of technologies.
- Candidate with strong communication and presentation skills in order to foster effective collaboration with business partners and internal teams.
- Familiarity with regulatory frameworks and standards applicable to the life sciences industry, such as GxP, HIPAA and FDA regulations.
- Candidate should be flexible to accommodate the global working hours
- AWS Certified Solutions Architect certification is an added advantage
- Ability to work independently in the ad hoc environment

#### **Skills:**

- Budget Management.
- Business Acumen.
- Performance Management.
- Planning.
- Project Management.
- Risk Management.
- Service Delivery Management.
- Stakeholder Management.

#### **Languages :**

- English.

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other.

Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?

<https://www.novartis.com/about/strategy/people-and-culture>

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Division

Operations

Business Unit

CTS

Location

Mexico

Site

INSURGENTES

Company / Legal Entity

MX06 (FCRS = MX006) Novartis Farmacéutica S.A. de C.V.

Job Type

Full time

Employment Type

Regular

Shift Work

No

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