

# P2P & T&E Business Partner (Japanese speaker)

Job ID  
REQ-10010751  
Jun 12, 2024  
Malaysia

## Summary

To support the business within country(s) to ensure seamless P2P and T&E operational services, provide P2P and T&E related strategic consultancy to key stakeholders and connecting between different functions and departments to ensure early resolution of critical issues and queries/ or process changes.

## About the Role

### Major accountabilities:

- Support by close monitoring and improvement of the P2P and T&E KPIs/ process performance for the country(s). Update Key stakeholders on KPIs and process operations. Take initiatives to improve KPIs and operations excellence by understanding RCA and initiating CI activities (where possible).
- Improve Finance Core Convergence, Harmonization of processes among countries and reduction of step outs. Keeping the stakeholders up to date on the on Global Policies and procedures. Ensure compliances to those policies.
- Develop a strong and active relationship with Internal and External stakeholders. Organize structured meetings, clinics, virtual sessions to keep close with the business users and stakeholders. Keep the Key stakeholders up to date with any incidents and remediation plans. Work as an escalation point for the business and ensure timely resolution of all escalations. Ensure Users and operators are up to date with process and on their R&Rs. Coordinate IA and Stat Audit requirements from P2P and T&E perspective.
- Work in collaboration with HUB and GPOs to ensure Global initiatives and policy changes are implemented at country level with reasonable notice time, training and without hampering the operational harmony. Keeping the process documentation up to date ensuring easy backfill.
- Value customer voices. Develop mechanism to engage customers in providing feedback and to improve the feedback.

### Minimum Requirements:

#### Work Experience:

- Minimum 6-9 years' experience in P2P and T&E .

#### Skills:

- Good analysis and communication skill
- Critical thinking
- High level of curiosity
- Strong collaboration skills and able to work in a matrix
- Expertise on business process modelling / Re-engineering

- Result focus with high integrity
- Capacity to work under pressure
- Passion for the business side beyond pure finance perspective
- Compliance And Controls.
- Data Cleansing / Normalization.
- Embracing Change.
- Financial Accounting.
- Rapid Problem Solving.
- Resilience.

#### **Technical / Functional Skills & Knowledge:**

- SAP advance user knowledge
- Intermediate/ Advance user knowledge of Excel/ Power Point/ Word/ Power Apps
- Change Management experience

#### **Languages:**

- Able to communicate fluently in English and Japanese to support the respective markets.
- Able to communicate in Chinese (Traditional Chinese to support Taiwan) - secondary language requirement.

#### **Why Novartis:**

Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us!

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**Benefits and Rewards:** Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

Finance  
Business Unit  
CTS  
Location  
Malaysia  
Site  
Selangor  
Company / Legal Entity  
MY01 (FCRS = MY001) Novartis Corporation (Malaysia) Sdn. Bhd. (19710100054)  
Functional Area  
Audit & Finance  
Job Type  
Full time  
Employment Type  
Regular  
Shift Work  
No  
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Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

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